

Auction Agent Service Usage Procedure

1

After filling out the contact form on our website (HP), please write down any points to note (especially the areas you particularly wish for) in the email you receive from our company.

2

After confirming your preferred specifications and budget, we will send you photos of vehicles that match those conditions and a preliminary inspection sheet. Included in the budget: vehicle cost, consumption tax, auction winning fee, agent fee, domestic (Japan) transportation fee, pre-export inspection fee, export customs clearance fee

3

If there is a vehicle you wish to bid on, please sign the Order Slip (which states the listing number and your maximum budget) and pay the participation fee of NZD 1500.

Note:

The participation fee will be applied as part of the down payment toward the vehicle cost after a successful bid.

Payment methods: WISE / PAYPAL / Mitsubishi UFJ

Payment deadline: Funds must be confirmed as received by the day before the auction date.

If your bid is successful

4

After the successful bid, we will issue an invoice and contract for the remaining balance.

This balance is the total cost minus the deposit of NZD 1500.

5

Pay the remaining balance after the vessel has departed (based on FOB JAPAN).

After the vessel departs, we will send you shipping details including the name of the vessel, B/L number, etc.

6

Once we confirm receipt of the remaining balance, we will instruct the shipping company to release the cargo.

We will also send any spare keys and necessary documents (e.g., the export cancellation document and other vehicle-related papers)

7

This contract is on an FOB JAPAN PORT basis.

Any sea freight charges, local import procedures, import duties, etc. are the responsibility of the importer.

Contact for inquiries regarding import procedures, costs, and local delivery in New Zealand:

Moana Blue Ltd

Building G, 4 Orbit Drive

Auckland, New Zealand 0632

Ph: +64 9 215 7907

E: order@moana-blue.com

If your bid is unsuccessful

Please choose one of the three options below:

**Continue with the same requirements and reuse the NZD 1500 participation fee to look for another vehicle at the next auction
Return to step 2**

**Change your requirements and reuse the NZD 1500 participation fee to look for another vehicle at the next auction
Return to step 2**

**Cancel your auction participation and receive a refund of NZD 1400
(excluding an NZD 100 administrative fee)**

Cancellation After a Successful Bid

(a) If you cancel before the vessel departs, the participation fee of NZD 1500 will be charged as a cancellation fee.

(b) Once the vessel has departed, cancellation of the contract is not possible.

Other Important Information

(a) Our service is a bidding agency service based on the preliminary inspection sheet issued by the auction. The information listed on the preliminary inspection sheet is based on a basic inspection conducted by the seller or auction house. We do not provide any guarantee or accept any claims regarding vehicle quality.

(b) If, after paying the participation fee, you do not secure a successful bid for your desired vehicle type/budget within one month, please choose either a refund or change your request details.

(c) The maximum limit for a single transaction is up to NZD 20,000. Once payment is settled, you may immediately proceed with the next order. The maximum limit can be adjusted based on your transaction history; please consult with our representative for details.

(d) Depending on the vehicle' s condition, we are unable to accept orders for cars that are difficult to drive under their own power due to transportation constraints.

(e) If we receive a high volume of orders, it may take some time before you secure a winning bid. We appreciate your understanding in such cases.